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PATENT
Docket No. 449122020200

CERTIFICATE OF HAND DELIVERY

I hereby certify that this correspondence is being hand filed with the United States Patent and Trademark Office in Washington, D.C. on December 27, 2001.

Melissa Garton
Melissa Garton

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Christian HAVLIS et al.

Examiner: Not yet assigned

Serial No.: Not yet assigned

Group Art Unit: Not yet assigned

Filing Date: December 27, 2001

For: PROCESSING A REQUEST TO AN
OPERATOR SERVICE

**INFORMATION DISCLOSURE
STATEMENT UNDER 37 CFR 1.97**

Commissioner for Patents
Washington, D.C. 20231

Sir:

Pursuant to 37 CFR 1.97 and 1.98, Applicants submit for consideration in the above-identified application the documents listed on the attached Form PTO-1449. Copies of the documents are also submitted herewith. The Examiner is requested to make these documents of record.

This Information Disclosure Statement is submitted:

With the application; accordingly, no fee or separate requirements are required.

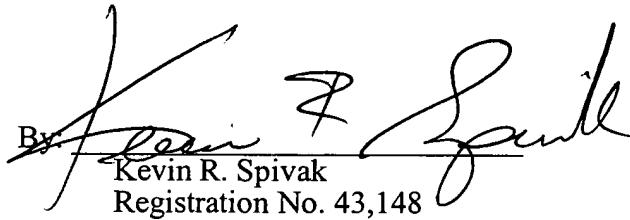
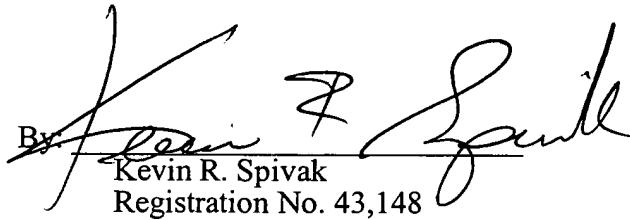
Applicants would appreciate the Examiner initialing and returning the Form PTO-1449, indicating that the information has been considered and made of record herein.

The information contained in this Information Disclosure Statement under 37 CFR 1.97 is to the best of my knowledge and is not to be construed as a representation that: (i) a complete search has been made; (ii) additional information material to the examination of this application does not exist; (iii) the information, protocols, results and the like reported by third parties are accurate or enabling; or (iv) the above information constitutes prior art to the subject invention.

In the event that the transmittal letter is separated from this document and the Patent Office determines that an extension and/or other relief is required, Applicants petition for any required relief including extensions of time and authorizes the Commissioner to charge the cost of such petitions and/or other fees due in connection with the filing of this document to Deposit Account No. 03-1952 referencing 449122020200. However, the Commissioner is not authorized to charge the cost of the issue fee to the Deposit Account.

Dated: December 27, 2001

Respectfully submitted,


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